



# WASTE MANAGEMENT FACILITIES INFORMATION FACTSHEET

## Waste Management Facilities

Isaac Regional Council operates nine Waste Management Facilities. Of these, three operate as landfill sites (Moranbah, Dysart and Clermont), where waste can be buried on site, and the remaining six are transfer stations (St Lawrence, Carmila, Greenhill, Middlemount, Nebo and Glenden), where waste must be transported to a landfill site for final disposal.

Three of Council's landfill sites (Moranbah, Dysart and Clermont) are equipped with weighbridges and all waste materials must be weighed on the way into the site or when leaving the site as recyclables.

The weight of waste being delivered is determined by referring to a "deeming table" which works out the weight of waste depending on the size and type of vehicle delivering the waste and is a State Government requirement.

None of Council's six transfer stations has a weighbridge. Waste for landfill is weighed only when it reaches its final disposal point at the landfill site weighbridge. Transfer Stations are located at St Lawrence, Carmila, Greenhill, Middlemount, Nebo and Glenden. Visitors to Moranbah Waste Management Facility will notice that small vehicles usually tip in a transfer station at that site. This is to maximise waste recycling and to ensure the safety of site users.

## Fees and Charges

Council charges for the disposal or recycling of the majority of products transported privately to the Isaac region's Waste Management Facilities.

## Domestic Waste

The most common exception to these charges is for domestic waste – most domestic waste can be recycled or disposed of free of charge to Isaac region residents. This includes general household waste, recyclables, green waste, scrap metal, car batteries, old computers and televisions. When residents deliver such waste from their own place of residence to the waste management facility in a private vehicle (cars, utes, and trailers).

Council will record the waste being delivered and the details of the vehicle – in line with State Government legislation – but will not make a charge for such waste, regardless of how many visits the resident makes to the waste facility.

When arriving at site please advise our friendly site staff details of the waste you have and they will be happy to direct you to the correct disposal area for each waste item.

The State Government defines domestic waste as "waste resulting from the ordinary domestic use or occupation of a house, flat, apartment, unit, boarding house, hostel or guesthouse. In practice, domestic waste includes the material that householders place in their general waste bins or the mixed waste they self-deliver to landfills and transfer stations". Construction and demolition waste is not considered to be domestic waste.

## Commercial Waste

Waste delivered in commercial vehicles does not generally fall within this description, and therefore any waste delivered in a commercial vehicle is chargeable, even if it originates from a domestic residence. A commercial vehicle is generally any vehicle with a GVM (Gross Vehicle Mass) > 4.5 tonnes.

Council will charge for disposal of certain items even if brought by a domestic resident in a private vehicle. These items include fridges and freezers, air conditioners, tyres, mattresses, asbestos, and construction and demolition waste.

If you are in doubt about domestic waste in commercial vehicles, contact Council on **1300 ISAACS (1300 47 22 27)** before travelling to a Waste Management Facility.

A list of Council's Fees and Charges can be found on Council's website at [www.isaac.qld.gov.au](http://www.isaac.qld.gov.au) Please note that all Council facilities accept EFTPOS payments only.

**FOR MORE INFORMATION:**  
**ISAAC.QLD.GOV.AU** | **1300 ISAACS** (1300 47 22 27)

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# WASTE MANAGEMENT FACILITIES FREQUENTLY ASKED QUESTIONS

## **Q: As an Isaac resident, can I use the dump for free?**

**A:** Most domestic waste can be recycled or disposed of free of charge to Isaac region residents. This includes general household waste, recyclables, green waste, scrap metal, car batteries, old computers and televisions.

## **Q: Do I have to pay to dispose of any items at the dump?**

**A:** Yes, certain items which incur a cost to Council for their recycling or disposal are chargeable at the Waste Management Facility. These items include fridges and freezers, air conditioners, tyres, mattresses, gas bottles, fire extinguishers, car bodies and construction and demolition waste. Council also charges for asbestos – special conditions apply, which you can read about here.

## **Q: Do you charge for commercial waste?**

**A:** Yes, all commercial waste incurs a fee at Council's Waste Management Facilities.

## **Q: How can I be sure that I will not be charged for any domestic waste?**

**A:** You will not be charged for domestic waste if the waste:  
1) is delivered in a car, a ute or in a trailer pulled by such vehicles;  
2) does not include any fridges or freezers, air conditioners, tyres, mattresses, gas bottles, fire extinguishers, car bodies, asbestos or construction and demolition waste.

## **Q: If I have a large amount of household waste and I borrow or hire a truck to fit the waste into one load, will it still be free to dump?**

**A:** Site staff have been instructed to charge for any waste being delivered in a commercial vehicle (e.g. a tipper truck).

## **Q: How do I know if Council staff will treat my waste as domestic or commercial?**

**A:** As a general rule of thumb, waste delivered in a car, ute or trailer will be assumed to be domestic waste if it meets

the State Government's definition of: waste resulting from the ordinary domestic use or occupation of a house, flat, apartment, unit, boarding house, hostel or guesthouse; and is similar to the material that householders place in their general waste bins.

Another general rule of thumb is that waste delivered in a truck (usually with a GVM (Gross Vehicle Mass) of greater than 4.5 tonnes) will be considered as commercial waste, regardless of where the waste originated.

## **Q: What kind of things are included in construction and demolition waste?**

**A:** Any waste from construction and demolition of buildings can be construction and demolition waste. This includes materials like concrete for recycling, old Colorbond sheets and offcuts, timber offcuts, rubble, plasterboard, cabling and conduit, pipes, slates, bricks, tiles and concrete blocks, bathroom suites.

As a general rule of thumb, ask yourself if the waste material comprises only items that you would take with you when you move house.

Items like toilets, sinks, baths, kitchen units and doors would therefore be classed as construction and demolition waste.

## **Q: If I have a builder carrying out building work at my house, and I accompany the builder in his truck, will I have to pay to dump the waste arising from the building work?**

**A:** Yes, all waste in trucks will be charged.



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# WASTE MANAGEMENT FACILITIES

## FREQUENTLY ASKED QUESTIONS

**Q: If I have a load of broken up concrete from replacing the driveway at my house and I bring this in my ute or trailer, will I be charged?**

**A:** Yes, this is considered as construction and demolition waste and you will be charged.

**Q: I am a ratepayer. Do my rates not include provision to be able to use the dump for free?**

**A:** The costs of running waste management services are not covered by general rates. Special utility charges are made for residents who enjoy a regular wheelie bin collection. This helps to pay the cost of operating the Waste Management Facilities but does not cover the cost of disposing of waste where Council must pay a third party.

**Q: I do not own a car. My only vehicle is a work ute with my company name painted on the side of it. Will I be charged for my domestic waste if I use this ute?**

**A:** Your waste will be accepted as domestic in such circumstances if the waste meets the State Government's definition as: waste resulting from the ordinary domestic use or occupation of a house, flat, apartment, unit, boarding house, hostel or guesthouse, and is similar to the material that householders place in their general waste bins. If, however the waste has the appearance of waste arising from the operation of the type of business indicated on the side of the vehicle, Council staff are instructed to accept this waste as commercial waste and to charge accordingly.

**Q: The only vehicle which I have access to is a small tipper truck with a GVM of 4.5 tonnes. Will I be charged for my domestic waste in such a vehicle?**

**A:** Yes.

**Q: Why is my car rego number recorded at the dump?**

**A:** This is a State Government requirement under the Waste Reduction & Recycling Act 2011.

**Q: What payment methods are accepted?**

**A:** All of Council's Waste Management Facilities accept EFTPOS as the payment method. In the event of failure of the EFTPOS on site, arrangements will be made to accept payment at one of Council's Customer Service Centres.

**Q: I have moved to the Isaac region from another part of Australia and had to pay for using the local Council dumps there. Why doesn't Isaac Regional Council charge me to use the dump?**

**A:** Each Council make its own decisions regarding this charge. Isaac Regional Council aims find a happy medium by not charging everyday users to use the waste facilities to help discourage illegal dumping, while ensuring ratepayers are provided the best value for money with this service. This is why Council will charge for disposal of certain items where there is a cost to Council to process those items.

**Q: I live in Koumala, just outside the Isaac region. Do I need to pay to use my nearest Isaac Regional Council Waste Facility?**

**A:** Yes. Waste Management Facility staff may request proof of residency within the Isaac Regional Council area. If no proof can be provided, the staff are under instruction to charge the prevailing commercial waste fees & charges

**Q: Someone on a local social media community page is offering dump run services. If they were to charge me to undertake a dump run for me, would Council charge them for the disposal of the waste?**

**A:** Yes, if Council is aware that a customer is undertaking this kind of work then Council will charge for disposal as commercial waste.

Current as at September 2021.

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